

## IXOM NZ CHRISTMAS AND NEW YEAR TRADING 2020/2021

Dear Customer

We would like to take this opportunity to thank you for your business throughout the year and wish all of you and your families a very Merry Christmas and A Prosperous New year.

Below please find details of our operations during the Christmas and New Year period. To ensure uninterrupted supply through this busy period, where possible, please allow an additional day or two to standard lead times and place orders as early as practically possible. Please also e-mail your Christmas/New Year closing times to our Customer Services Department:

**[nz.orders@ixom.com](mailto:nz.orders@ixom.com)**

For your convenience please find a schedule of our operations during the Christmas and New Year period.

### BULK LIQUID TRANSPORT (BLT) ORDERS & DELIVERIES:

DATES	OFFICE HOURS	DELIVERIES
Monday 14 <sup>th</sup> to Friday 18 <sup>th</sup> December	Standard Office Hours	Standard Deliveries
Monday 21 <sup>st</sup> to Wednesday 23 <sup>rd</sup> December	Standard Office Hours	Standard Deliveries
Thursday 24 <sup>th</sup> December	8am to 2pm	Standard Deliveries
<b>Friday 25<sup>th</sup> December</b>	<b>On Call Coverage Only</b>	<b>Critical Deliveries ONLY</b>
Saturday 26 <sup>th</sup> to Monday 28 <sup>th</sup> December	On Call Coverage Only	Standard Deliveries
Tuesday 29 <sup>th</sup> and Wednesday 30 <sup>th</sup> December	Standard Office Hours	Standard Deliveries
Thursday 31 <sup>st</sup> December	8am to 2pm	Standard Deliveries
<b>Friday 1<sup>st</sup> January</b>	<b>On Call Coverage Only</b>	<b>Critical Deliveries ONLY</b>
Saturday 2 <sup>nd</sup> January to Monday 4 <sup>th</sup> January	On Call Coverage Only	Standard Deliveries
Tuesday 5 <sup>th</sup> January to Friday 8 <sup>th</sup> January	Standard Office Hours	Standard Deliveries

**Please ensure that you contact our BLT Dispatch Team if you are planning a Production Shutdown or if you have any queries on:**

**[blt.dispatch@ixom.com](mailto:blt.dispatch@ixom.com)**

## PACKAGED ORDERS (CHEMICALS, BRONSON & JACOBS):

DATES	OFFICE HOURS	DELIVERIES
Monday 14 <sup>th</sup> to Friday 18 <sup>th</sup> December	Standard Office Hours	Standard Deliveries
Monday 21 <sup>st</sup> to Wednesday 23 <sup>rd</sup> December	Standard Office Hours	Standard Deliveries
Thursday 24 <sup>th</sup> December	8am to 2pm	Cut off at 11am
Friday 25 <sup>th</sup> December to Monday 28 <sup>th</sup> December	CLOSED	NO DELIVERIES
Tuesday 29 <sup>th</sup> and Wednesday 30 <sup>th</sup> December	8am to 4pm	Cut off 12pm (Midday)
Thursday 31 <sup>st</sup> December	8am to 2pm	Cut off at 11am
Friday 1 <sup>st</sup> January to Monday 4 <sup>th</sup> January	CLOSED	NO DELIVERIES
Tuesday 5 <sup>th</sup> January to Friday 8 <sup>th</sup> January	Standard Office Hours	Standard Deliveries

**During this time please expect extended delivery lead times. If you have any queries, please contact our Customer Services on:**

Please phone: **0800 222277** or E-mail: **[nz.orders@ixom.com](mailto:nz.orders@ixom.com)**

## CHLORINE DELIVERIES:

The final full week of chlorine deliveries in the North Island will be week commencing 14<sup>th</sup> December. As per our normal ordering procedure, please ensure you have your pre-Christmas deliveries ordered before 3pm on Friday 11<sup>th</sup> December to ensure your orders make it onto the final chlorine delivery schedule for the year.

All orders placed after 11<sup>th</sup> December will be delivered on week commencing Monday 4<sup>th</sup> January 2020.

## Chlorine North Island:

DATES	OFFICE HOURS	DELIVERIES
Monday 14 <sup>th</sup> to Friday 18 <sup>th</sup> December	Standard Office Hours	Standard Deliveries
Monday 21 <sup>st</sup> to Wednesday 23 <sup>rd</sup> December	Standard Office Hours	NO DELIVERIES
Thursday 24 <sup>th</sup> December	8am to 2pm	
Friday 25 <sup>th</sup> December to Monday 28 <sup>th</sup> December	CLOSED	
Tuesday 29 <sup>th</sup> and Wednesday 30 <sup>th</sup> December	8am to 4pm	
Thursday 31 <sup>st</sup> December	8am to 2pm	
Friday 1 <sup>st</sup> January to Monday 4 <sup>th</sup> January	CLOSED	
Tuesday 5 <sup>th</sup> January to Friday 8 <sup>th</sup> January	Standard Office Hours	
Monday 4 <sup>th</sup> to Friday 8 <sup>th</sup> January	Standard Office Hours Resume	Standard Deliveries Resume

**During this time please expect extended delivery lead times. If you have any queries, please contact our Customer Services on:**

Please phone: **0800 222277** or E-mail: **[nz.orders@ixom.com](mailto:nz.orders@ixom.com)**

## Chlorine South Island:

For South Island Chlorine Deliveries please refer to Packaged Ordering Schedules or liaise directly with your Account Manager below:

Brent Knudsen    Mob: (021) 926 006    E-mail: [brent.knudsen@ixom.com](mailto:brent.knudsen@ixom.com)

Seaton Rolleston    Mob: (021) 821674    E-mail: [seaton.rolleston@ixom.com](mailto:seaton.rolleston@ixom.com)

Warmest wishes

From the Management and Staff at Ixom

Wishing you and yours a very

Merry  
Christmas

and a

Happy  
New Year

May it be safe and prosperous.

