

## IXOM AU CHRISTMAS AND NEW YEAR TRADING 2020/2021

Dear Customer

We would like to take this opportunity to thank you for your business throughout the year and wish all of you and your families a very Merry Christmas and A Prosperous New year.

Below please find details of our operations during the Christmas and New Year period. To ensure uninterrupted supply through this busy period, where possible, please allow an additional day or two to standard lead times and place orders as early as practically possible. Please also e-mail your Christmas/New Year closing times to our Customer Service Department:

**[au.orders@ixom.com](mailto:au.orders@ixom.com)**

For your convenience please find a schedule of our operations during the Christmas and New Year period.

### ORDERING AND CUSTOMER SERVICE:

DATES	OFFICE HOURS	DELIVERIES
Monday 14th to Friday 18th December	Standard Office Hours	Standard Deliveries
Monday 21st to Wednesday 23rd December	Standard Office Hours	Standard Deliveries
Thursday 24th December	7.30am to 4pm AEST	Cut off at 11am AEST
Friday 25th December to Monday 28th December	CLOSED	NO DELIVERIES
Tuesday 29th and Wednesday 30th December	7.30am to 5pm AEST	Cut off 1pm AEST
Thursday 31st December	8am to 4pm AEST	Cut off at 11am AEST
Friday 1st January to Sunday 3rd January	CLOSED	NO DELIVERIES
Monday 4th January to Friday 8th January	Standard Office Hours Resume	Standard Deliveries

**During this time please expect extended delivery lead times. If you have any queries, please contact our Customer Service team on:**

Please phone: **Chemicals: 1300 550 036** or **B&J AU : 1300 555 080**

or E-mail: **[au.orders@ixom.com](mailto:au.orders@ixom.com)**

Warmest wishes

From the Management and Staff at Ixom

Wishing you and yours a very

Merry  
Christmas

and a

Happy  
New Year

May it be safe and prosperous.

