

Ixom's COVID Update

August 4, 2020

The IXOM logo is displayed in a bold, black, sans-serif font. It is positioned in the upper right corner of the teal header banner, which features a geometric pattern of overlapping shapes.

Dear Valued Stakeholder,

We hope you are keeping safe and managing during this difficult time.

At Ixom, we are actively responding to the various challenges in all our locations as a result of COVID-19, and are working with our employees, customers and suppliers to ensure a continuity of business as an essential operator.

Considering the recent Stage 4 restrictions across metropolitan Melbourne and Stage 3 restrictions across regional Victoria we thought it was timely to provide you with an update on Ixom's operations.

Ixom Remains an Essential Business

The good news is that Ixom remains operational as an essential business and continues to supply key chemicals, products and services to our customers across a range of critical industries including water, energy, food, agriculture and health. Our Victorian operating sites remain open with stringent COVID-Safe plans in place to protect our employees, suppliers and contractors.

You can feel confident that we are putting in every necessary precaution to continue to deliver for our customers and solve their unique challenges, especially over this challenging time.

We are engaging with various Governments during the updated restrictions and our supply chain experts are across the varying State border controls to assist with any issues that may arise.

Do things safely and with integrity

One of Ixom's core values is to 'do things safely and with integrity'. As such, Ixom will continue to prioritise the safety and well-being of its employees, customers and suppliers during this pandemic. All Ixom sites across Australia established COVIDSafe Plans in June and have been operating in compliance with these since that time. These plans are routinely reviewed and updated in line with the latest government advice.

If you have any concerns or queries, please reach out to your Account Manager or call our friendly Customer Service Team on 1300 550 036.