



# IXOM NZ CHRISTMAS AND NEW YEAR TRADING 2019/2020



# IXOM

Dear Customer

We would like to take this opportunity to thank you for your business throughout the year and wish all of you and your families a very Merry Christmas and A Prosperous New year.

Below please find details of our operations during the Christmas and New Year period. To ensure uninterrupted supply through this busy period, where possible, please allow an additional day or two to standard lead times and place orders as early as practically possible. Please also e-mail your Christmas/New Year closing times to our Customer Services Department:

**[nz.orders@ixom.com](mailto:nz.orders@ixom.com)**

For your convenience please find a schedule of our operations during the Christmas and New Year period.

## BULK LIQUID TRANSPORT (BLT) ORDERS & DELIVERIES:

DATES	OFFICE HOURS	DELIVERIES
Monday 16 <sup>th</sup> to Friday 20 <sup>th</sup> December	Standard Office Hours	Standard Deliveries
Monday 23 <sup>rd</sup> December	Standard Office Hours	Standard Deliveries
Tuesday 24 <sup>th</sup> December	8am to 2pm	Standard Deliveries
<b>Wednesday 25<sup>th</sup> and Thursday 26<sup>th</sup> December</b>	<b>On Call Coverage Only</b>	<b>Critical Deliveries ONLY</b>
Friday 27 <sup>th</sup> December	8am to 2pm	<b>Critical Deliveries ONLY</b>
Saturday 28 <sup>th</sup> and Sunday 29 <sup>th</sup> December	On Call Coverage Only	Standard Deliveries
Monday 30 <sup>th</sup> December	Standard Office Hours	Standard Deliveries
Tuesday 31 <sup>st</sup> December	8am to 2pm	Standard Deliveries
<b>Wednesday 1<sup>st</sup> and Thursday 2<sup>nd</sup> January</b>	<b>On Call Coverage Only</b>	<b>Critical Deliveries ONLY</b>
Friday 3 <sup>rd</sup> January	8am to 2pm	<b>Critical Deliveries ONLY</b>
Saturday 4 <sup>th</sup> and Sunday 5 <sup>th</sup> January	On Call Coverage Only	Standard Deliveries
Monday 6 <sup>th</sup> to Friday 10 <sup>th</sup> January	Standard Office Hours	Standard Deliveries

**Please ensure that you contact our BLT Dispatch Team if you are planning a Production Shutdown or if you have any queries on:**  
**[bltdispatch@ixom.com](mailto:bltdispatch@ixom.com)**

## PACKAGED ORDERS (CHEMICALS, BRONSON & JACOBS):

DATES	OFFICE HOURS	ORDER CUT OFF
Tuesday 24 <sup>th</sup> December	8am to 2pm	Cut off 11am
<b>Wednesday 25<sup>th</sup> and Thursday 26<sup>th</sup> December</b>	<b>CLOSED</b>	<b>NO DELIVERIES</b>
Friday 27 <sup>th</sup> December	8am to 2pm	<b>Critical Deliveries ONLY</b>
Saturday 28 <sup>th</sup> and Sunday 29 <sup>th</sup> December	CLOSED	No Deliveries
Monday 30 <sup>th</sup> December	Standard Office Hours	Cut off 12pm (Midday)
Tuesday 31 <sup>st</sup> December	8am to 2pm	Cut off 12pm (Midday)
<b>Wednesday 1<sup>st</sup> and Thursday 2<sup>nd</sup> January</b>	<b>CLOSED</b>	<b>NO DELIVERIES</b>
Friday 3 <sup>rd</sup> January	8am to 2pm	<b>Critical Deliveries ONLY</b>
Saturday 4 <sup>th</sup> and Sunday 5 <sup>th</sup> January	CLOSED	No Deliveries
Monday 6 <sup>th</sup> to Friday 10 <sup>th</sup> January	Standard Office Hours	Standard Cut of Times Resume

**During this time please expect extended delivery lead times. If you have any queries, please contact our Customer Services on:**  
**Please phone: 0800 222277 or E-mail: [nz.orders@ixom.com](mailto:nz.orders@ixom.com)**

## CHLORINE DELIVERIES:

The final full week of chlorine deliveries in the North Island will be week commencing 16<sup>th</sup> December. As per our normal ordering procedure, please ensure you have your pre-Christmas deliveries ordered before 3pm on Friday 13<sup>th</sup> December to ensure your orders make it onto the final chlorine delivery schedule for the year.

All orders placed after 16<sup>th</sup> December will be delivered on week commencing Monday 6<sup>th</sup> January 2020.

### Chlorine North Island:

DATES	OFFICE HOURS	DELIVERIES	
Tuesday 24 <sup>th</sup> December	8am to 2pm	<b>NO DELIVERIES</b>	
Wednesday 25 <sup>th</sup> and Thursday 26 <sup>th</sup> December	CLOSED		
Friday 27 <sup>th</sup> December	8am to 2pm		
Saturday 28 <sup>th</sup> and Sunday 29 <sup>th</sup> December	CLOSED		
Monday 30 <sup>th</sup> December	8am to 5pm		
Tuesday 31 <sup>st</sup> December	8am to 2pm		
Wednesday 1 <sup>st</sup> and Thursday 2 <sup>nd</sup> January	CLOSED		
Friday 3 <sup>rd</sup> January	8am to 2pm		
Saturday 4 <sup>th</sup> and Sunday 5 <sup>th</sup> January	CLOSED		
Monday 6 <sup>th</sup> to Friday 10 <sup>th</sup> January	Standard Office Hours Resume		Standard Deliveries Resume

**During this time please expect extended delivery lead times. If you have any queries, please contact our Customer Services on:**  
Please phone: **0800 222277** or E-mail: **[nz.orders@ixom.com](mailto:nz.orders@ixom.com)**

### Chlorine South Island:

For South Island Chlorine Deliveries please refer to Packaged Ordering Schedules or liaise directly with your Account Manager below:

Brent Knudsen Mob: (021) 926 006

E-mail: [brent.knudsen@ixom.com](mailto:brent.knudsen@ixom.com)

Seaton Rolleston Mob: (021) 821674

E-mail: [seaton.rolleston@ixom.com](mailto:seaton.rolleston@ixom.com)

Warmest wishes

From the Management and Staff at Ixom